

Front of House - Summer Seasonal

About us:

Discover Bucks Museum is a family friendly museum telling the story of the people and landscapes of Buckinghamshire, from 200 million years ago to today.

Over the summer holidays our visitor offer includes:

- The Saxons – our new immersive exhibition
- The Roald Dahl Children's Gallery
- Our Summer family experience (details to come!)

As well as all our usual amazing Bucks galleries!

The role:

- Seasonal: Monday 13th July 2026 – Sunday 6th September 2026
- 3 – 5 days per week (minimum guarantee of 3 days)
- Shift rota issued weekly
- Includes some weekend working

What you'll be doing

We are inclusive and welcoming. As FOH you'll provide a great first impression, exceptional customer service, and a hands-on approach to helping every visitor.

The role is very varied, and you'll work across the following areas:

Ticket & Info Desk

You'll be a friendly first face, able to answer queries, explain prices and know what's on. You'll be confident upselling tickets, annual passes and shop items. You'll be happy using the till, handling cash and card transactions and navigating our ticketing system.

Café

In the café you'll serve visitors drinks, cakes and snacks. You'll be aware of food hygiene and safety, as well as operating our coffee machine and till. You'll be proactive in ensuring tables are cleared and cleaned quickly, and stock is topped up.

Saxons Exhibition

You'll be ensuring our historic objects are safe and secure as well as engaging and inspiring visitors, so they get the most out of their visit.

Roald Dahl Children's Gallery

You'll be proactive in making sure the space looks it's best and every family has the most whizzpopping time.

How to apply

To apply please send a CV and Cover Letter answering the following questions to visitorservices@discoverbucksmuseum.org

- How does your experience make you suited for the role?
- Why are you interested in the role of Front of House Summer Seasonal?

Deadline to apply: Sunday 31 May at 5pm

Pay:

£8 per hour for 16-17 year olds.

£10.85 per hour for 18-20 year olds.

£12.71 for over 21 year olds.

Additional rolled up holiday pay is added on

Discover Bucks Museum is an Equal Opportunities employer.